

Appendix 6A

Representation Form from Interested Parties (Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	MR + MRS ALAN + LORRAINE CHARLE
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick; <input type="checkbox"/> Prevention of Crime/Disorder <input checked="" type="checkbox"/> Prevention of Public Nuisance <input type="checkbox"/> Protection of Children From Harm <input type="checkbox"/> Public Safety	I have two reasons 1) Restricted parking. There are only 3 parking spaces which means nearby roads will be congested, causing additional traffic. 2) In the side the noise in the early hrs of the morning will be an issue for local residents apart from that I like the idea of having a restaurant/pub like Mandala but not where it is currently situated.

The outcome you are seeking from the Licensing Authority (See note 6);

Do not issue a Licence, wait till the New Year to see how it affects the community

Signed: [REDACTED]

Date: 11/12/24

Appendix 6B

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	ALICIA ZSOTER
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>Concerned about access to the estate especially for emergency vehicles.</p> <p>Concerned about the noise levels for nearby residents</p>

The outcome you are seeking from the Licensing Authority (See note 6);

The business should not be allowed to stay open until 1am / 2am due to noise increase for nearby houses. Residents should be able to drive on both sides of the road along entrance to estate. Parking restrictions to be put in place.

Signed: [REDACTED] Date: 19.12.2024

Appendix 6C Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	ALISON AURNHAMMER
Your residential address	█
Your email address	█
Your phone number	█
The name of the body or organisation you represent	Private residence

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House Colham Mill Road West Drayton UB77AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>The planning of any building work by this group of people has been ongoing and MANY complaints and anxieties have already been put to the council (with seemingly little effect).</p> <p>I have absolutely no faith that the management will ensure consideration with neighbouring properties. Thus far, there has been no evidence of this. Such examples include inconsiderate parking which blocks the pavement, forcing prams, wheelchair users and pedestrians to go in the road. There are regularly noisy conversations, car stereos blaring out in the forecourt. They have run a mains cable over the road! There are more rats and more rubbish that needs disposing of responsibly. They have put traffic cones along the road for the restaurant's convenience and to accommodate their own parking needs. There has already been noise from building work late into the night.</p> <p>I am worried about the noise that will be made as people exit the building and wait for taxis/ return to cars.</p> <p>I am worried about hearing their music late at night when I am in bed and trying to sleep. Already this was the situation as they seemed to be having a trial run weekend Dec 5th, and this was despite everyone's windows being closed. What will this be like in the summer when the windows are open?</p> <p>The light pollution is significant and I am surprised that it is acceptable.</p> <p>I am extremely worried about the lack of available parking for restaurant guests. Already, there are many occasions when I have not been able to get either in or out of my drive and I have had to go across the road and ask/ wait for a car to be moved. The road is regularly clogged up and traffic backs up down Colham Mill Road. Air pollution is also deteriorating. Safety is not considered.</p>

	<p>Suggesting licensing until so late seems utterly insensitive and inappropriate for such a location. The licensing hours they are requesting would even exceed pub opening times.</p>
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The outcome you are seeking from the Licensing Authority (See note 6);

I do not think that the restaurant planning should have been allowed to get this far. In effect, they are creating a nightclub in a residential area. The premises have exceeded projected size and plans. I am very much hoping that the council will act responsibly and consider the enormous impact that this big restaurant/ nightclub with its noise and light pollution has on the local residents and force the management to scale back. I am hoping that licensing will be very restricted. Has anyone from the council actually come to see the building and assess its impact on residents? I hope the local residents will be supported.

Signed: [REDACTED] **Date:** Dec 9th, 2024

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.

- c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Alison Roper
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden City Residents Association

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge Ltd
Address of the premises you are making a representation about	Carter House, Colham Mill Orad, Ub7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p><u>Prevention of crime.</u> This location has a history of crime and disorder and many instance of antisocial behaviour including drug dealing and a home office raid. The hours and location are prime for this kind of activity to resume.</p> <p><u>Prevention of public nuisance</u> The extended licensing hours – 1am and 2am closing times in a residential area is not acceptable due to noise and disruption. A ruling on the old coal yard by inspectors highlighted that 11pm was appropriate for the end of hours of operation due to proximity of local housing.</p> <p><u>Protection of children from harm</u> Already there are groups of youths who congregate in the nearby Station Road who are likely to be attracted to the late night drinking this premises proposes. There would appear to be no constant security arrangements to deter underage drinking and no permanent security guard on the doors which was discussed, and I believe promised at a site meeting I attended.</p> <p><u>Public safety</u> The location is directly adjacent to the only access road on and off the Garden City Estate. This poses a number of issues. Many residents use the train and will need to walk directly past this venue. I worry particularly about the</p>

safety of women, a number of whom have already voiced concerns (dark nights, drunk people = potential abuse) The parking at that junction is already an issue – this week alone we have 3 vans blocking the road as well as a car parked on double yellow lines for over 2 hours. The parking facilities are a safety risk as they firstly encroach the pavement (which is relied on by many residents of sheltered accommodation in Bridge House) The proposed “car park” is in the alleyway opposite which is single track so we would be subjected to constant moving of cars. Access for emergency services and residential support vehicles could be severely compromised due to the increased parking of those using the establishment. An increase in traffic and cars parked could cause major inconvenience and danger to local residents using both the roads and pavements.

IN ADDITION

- The plans submitted with the application would appear to be both inaccurate as well as not adhering to plans approved by the Council’s Planning Team. The capacity proposed is not accurately reflected on the plans, nor in the licence application. In the event of a fire, it could be impossible for everyone to exit the building safely. A fire brigade assessment of the building at full capacity is needed to ensure public safety, as the fire exit to the left of the building overflows into a narrow courtyard and very narrow exit.
- In addition, the capacity would appear to be greater than that listed in the application as more tables are in the overhang to the right of the entrance and at tables on both the ground and first floors where no tables seating 4 are drawn.
- The building does not comply with disabled access requirements, with only stepped access to the downstairs toilets, so making it impossible for wheelchair users to access, and with the toilets upstairs not including a lobby contrary to building regulations. The Manager already identified at a meeting with us that they would not be able to use the upstairs toilet but it is still in the plan.
- The plans show a small galley kitchen of inadequate size for a business which purports to be predominately a restaurant. The plans, layout and information from the licence application show that the majority of the ground

	<p>floor would serve as a bar rather than the restaurant, therefore the licence is misleading. The proposed hours of operation also appear to lead to the definition of a bar rather than restaurant as meals being served at 1am or 2am is not usual. As further evidence of the premises being more of a place to consume alcohol solely there is the evidence of the 4 Temporary Entertainment Licenses awarded for most of December, where the plan is for only snacks to be served, or on 2 of the 4 licenses, NO FOOD is to be offered at all.</p> <ul style="list-style-type: none"> • There would appear to be 4 parking spaces indicated, rather than 3 allowed by the planning approval. These spaces are square onto the pavement which means that larger cars overhang the pavement blocking pedestrians. There have already been numerous complaints regarding blocked pavement by those working on or visiting the site during construction. Evidence of this can be gathered from complaints made by residents and local councillors. Disabled residents using buggies, and parents with children in buggies often have to use the road as the pavement is blocked. So the current parking arrangement has caused dangerous incidents. No carparking would be better than the current arrangements. • In addition the social media by the venue describes itself as a Sheesha bar for which they are not designed- no adequate outdoor space
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The outcome you are seeking from the Licensing Authority (See note 6);

That the applicant is asked to resubmit the application when issues relating to capacity, accuracy of plans, excessive hours of operation in a residential area, health and safety concerns, conflict of restaurant designation and capacity of kitchen, non-compliance with disability access arrangements, parking spaces greater than approved plans and which currently overhang pavement when in use by cars of medium and large size, proximity to family housing and the effect of acoustic music on the ability to meet the requirements of the Human Rights Act as it relates to the protection of family life, fire escape capacity with no fire risk assessment provided by fire brigade or others, light pollution of signage into neighbouring properties, no adequate plan to stop under-age drinking, and other issues of concern such as the location of the property on a narrow road, which is the entrance and exit to some 400 properties and where emergency vehicles have been delayed due to parking issues are resolved and evidence of compliance with all regulations are resolved properly and completely.

Alison Roper

13/12/2024

Signed: Date:

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
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 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
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Appendix 6E

Representation Form from Interested Parties
 (Please read notes on reverse before completing)

Your details (See notes 2 & 3):

Your Name	Andrew Fox
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4):

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>Im opposing Mandala Restaurant licence for alcohol. The junction is very busy as its the only access to residential properties. An increase in traffic and parking is likely to cause major obstructions to pedestrians using road and pavements. Emergency services will be compromised due to cars parked up on pavement. Extended licensing hours is not acceptable in a residential area due to noise and disruption. How has this application got this far without any notification to residents? Have you actually visited the site?</p>

The outcome you are seeking from the Licensing Authority (See note 6):

I suggest this application is not granted.

Signed: ..



Date: ..

10/12/24

Appendix 6F

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3):

Your Name	ANGELA A. COENHART
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate residents

About the premises:

Name of the premises you are making a representation about	Mandata Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4):

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick:	
<input checked="" type="checkbox"/> Prevention of Crime/Disorder	Only one way onto Estate An increase in traffic & parking will cause obstruction to an already busy road.
<input checked="" type="checkbox"/> Prevention of Public Nuisance	
<input checked="" type="checkbox"/> Protection of Children From Harm	
<input checked="" type="checkbox"/> Public Safety	

The outcome you are seeking from the Licensing Authority (See note 6):

OBJECTION

Signed: [REDACTED] Date: 28/12/2024

Appendix 6G

Representation Form from Interested Parties*(Please read notes on reverse before completing)***Your details (See notes 2 & 3);**

Your Name	Barry O'Donovan
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>My biggest concern is the proposed late opening until 1am or 2am (when food is no longer being served). Colham Mill Road is a residential street (that I live on) with homes immediately opposite and adjacent so I worry that the street will be woken up by 'merry' customers as they leave. I notice there is also an outside 'garden' area at the side, immediately next to a residential garden, which could get noisy.</p> <p>The building is on a busy junction that is difficult for vehicles and pedestrians. I often see vehicles parked on double-yellow lines or blocking the pavement at the end of the street nearest the railway bridge. The capacity of the venue is likely to see this increase, spilling further up the road in the Garden City Estate. It can get congested at times and become difficult for us Colham Mill Road residents to get in and out of our driveways. So if a license <i>is</i> granted, the current parking restrictions would need to be urgently looked at with a view to being able to access our own properties and so that traffic can flow freely in and out of the Garden City Estate, and ensuring that the pavement is never blocked by vehicles parked half on the road, half on the pavement, or longer vehicles that don't fit into Mandala's spaces sticking out.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

<p>I would like to see hours limited to closing at 11pm, strict enforcement of parking and keeping the pavement clear (in the short term) and reconfiguration of parking regulations (in the medium term) along with a proper pedestrian crossing at the end of Colham Mill Road, ideally with traffic lights that would make it easier for cars to turn right into Station Road (to keep the traffic flowing) and to allow pedestrians to cross Station Road by the Railway Arms public house to get the station more quickly, easily and safely than having to cross multiple times under the railway bridge, over Tavistock road (where the skip lorries fly around the corner), over High Street (where the crossing buttons don't work) and over Station Approach. I may have digressed...</p>

Signed: [REDACTED] Date: 15/12/2024

Notes:

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Appendix 6H

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3)

Your Name: **RUVAL JOHNSON (TRP) NGLA HR (C)**

Your residential address: [REDACTED]

Your email address: [REDACTED]

Your phone number: [REDACTED]

The name of the body or organisation you represent: **Cardon city estate resident**

About the premises:

Name of the premises you are making a representation about: **Mandala Restaurant and Lounge LTD (MAY 2024)**

Address of the premises you are making a representation about: **105/106/107/108/109/110/111/112/113/114/115/116/117/118/119/120/121/122/123/124/125/126/127/128/129/130/131/132/133/134/135/136/137/138/139/140/141/142/143/144/145/146/147/148/149/150/151/152/153/154/155/156/157/158/159/160/161/162/163/164/165/166/167/168/169/170/171/172/173/174/175/176/177/178/179/180/181/182/183/184/185/186/187/188/189/190/191/192/193/194/195/196/197/198/199/200/201/202/203/204/205/206/207/208/209/210/211/212/213/214/215/216/217/218/219/220/221/222/223/224/225/226/227/228/229/230/231/232/233/234/235/236/237/238/239/240/241/242/243/244/245/246/247/248/249/250/251/252/253/254/255/256/257/258/259/260/261/262/263/264/265/266/267/268/269/270/271/272/273/274/275/276/277/278/279/280/281/282/283/284/285/286/287/288/289/290/291/292/293/294/295/296/297/298/299/300/301/302/303/304/305/306/307/308/309/310/311/312/313/314/315/316/317/318/319/320/321/322/323/324/325/326/327/328/329/330/331/332/333/334/335/336/337/338/339/340/341/342/343/344/345/346/347/348/349/350/351/352/353/354/355/356/357/358/359/360/361/362/363/364/365/366/367/368/369/370/371/372/373/374/375/376/377/378/379/380/381/382/383/384/385/386/387/388/389/390/391/392/393/394/395/396/397/398/399/400/401/402/403/404/405/406/407/408/409/410/411/412/413/414/415/416/417/418/419/420/421/422/423/424/425/426/427/428/429/430/431/432/433/434/435/436/437/438/439/440/441/442/443/444/445/446/447/448/449/450/451/452/453/454/455/456/457/458/459/460/461/462/463/464/465/466/467/468/469/470/471/472/473/474/475/476/477/478/479/480/481/482/483/484/485/486/487/488/489/490/491/492/493/494/495/496/497/498/499/500/501/502/503/504/505/506/507/508/509/510/511/512/513/514/515/516/517/518/519/520/521/522/523/524/525/526/527/528/529/530/531/532/533/534/535/536/537/538/539/540/541/542/543/544/545/546/547/548/549/550/551/552/553/554/555/556/557/558/559/560/561/562/563/564/565/566/567/568/569/570/571/572/573/574/575/576/577/578/579/580/581/582/583/584/585/586/587/588/589/590/591/592/593/594/595/596/597/598/599/600/601/602/603/604/605/606/607/608/609/610/611/612/613/614/615/616/617/618/619/620/621/622/623/624/625/626/627/628/629/630/631/632/633/634/635/636/637/638/639/640/641/642/643/644/645/646/647/648/649/650/651/652/653/654/655/656/657/658/659/660/661/662/663/664/665/666/667/668/669/670/671/672/673/674/675/676/677/678/679/680/681/682/683/684/685/686/687/688/689/690/691/692/693/694/695/696/697/698/699/700/701/702/703/704/705/706/707/708/709/710/711/712/713/714/715/716/717/718/719/720/721/722/723/724/725/726/727/728/729/730/731/732/733/734/735/736/737/738/739/740/741/742/743/744/745/746/747/748/749/750/751/752/753/754/755/756/757/758/759/760/761/762/763/764/765/766/767/768/769/770/771/772/773/774/775/776/777/778/779/780/781/782/783/784/785/786/787/788/789/790/791/792/793/794/795/796/797/798/799/800/801/802/803/804/805/806/807/808/809/810/811/812/813/814/815/816/817/818/819/820/821/822/823/824/825/826/827/828/829/830/831/832/833/834/835/836/837/838/839/840/841/842/843/844/845/846/847/848/849/850/851/852/853/854/855/856/857/858/859/860/861/862/863/864/865/866/867/868/869/870/871/872/873/874/875/876/877/878/879/880/881/882/883/884/885/886/887/888/889/890/891/892/893/894/895/896/897/898/899/900/901/902/903/904/905/906/907/908/909/910/911/912/913/914/915/916/917/918/919/920/921/922/923/924/925/926/927/928/929/930/931/932/933/934/935/936/937/938/939/940/941/942/943/944/945/946/947/948/949/950/951/952/953/954/955/956/957/958/959/960/961/962/963/964/965/966/967/968/969/970/971/972/973/974/975/976/977/978/979/980/981/982/983/984/985/986/987/988/989/990/991/992/993/994/995/996/997/998/999/1000**

The Licensing Objective (See note 4):

Licensing Objective: **Public Safety**

Reasons for your representation and any supporting evidence: **Public Safety - AS ANY COMMUNICATION DATE COMPLETION FOR 10th DECEMBER AND REAPPLICATION FOR 20th DECEMBER AND 28th DECEMBER 2023 AND 2024 IS IN COMPLIANCE WITH THE LICENSING ACT 2003 AND SUBSEQUENT AMENDMENTS. YOU ARE CURRENTLY AN OFFENCE WITH LEGAL CONSEQUENCES. YOUR REPRESENTATION IS CORRECT AND THE LICENSING AUTHORITY MUST DENY AS SUCH YOUR DIRECTIVE IS INVALID.**

The outcome you are seeking from the Licensing Authority (See note 6): **THE LICENSING AUTHORITY COMPLY WITH THE REQUEST AND IT'S OBLIGATION IN TERMS OF THE LAW PROVIDED IN ACT 2003 AND FOLLOW UP AS APPLICATION INVALID**

Date: **20th Dec 24**

I will voluntarily address the committee on all planning building safety traffic and health and fire issues upon being requested to.

HM Land Registry
Official copy of title plan

Title number **NGL346956**
Ordnance Survey map reference **TQ05605E**
Scale **1:1250**
Administrative area **Hillingdon**

This official copy is incorrect without the preceding index page.

Appendix 6I

Catherine Stocker

From:

█

Subject:

Mandala Restaurant and Bar

Date:

27 December 2024 11:10:30

█
As a member of the Garden City Residents association, I strongly object to the application made by the Mandala Restaurant and Bar (situated at the junction of Colham Mill Rd and High Street in West Drayton) for a liquor licence of any type.

I am aware that they have already achieved a temporary licence which is very worrying for local residents.

My objections are as follows:-

Access to the Garden City estate is only achievable via Colham Mill Rd. One way in and one way out. We have a high percentage of vulnerable people living on this estate with a sheltered housing situation for the elderly Along Humber Close and also a home for people with considerable disabilities in no 4 Hatton Close. In addition other residents are elderly.

The junction at the site of the Mandala onto the High street is already overwhelmed with traffic due to the Mosque directly across the road from the restaurant and also additional lorry's that work from the network rail site.

So the combination of excess traffic at the junction causes road blocks and delays already

without the additional traffic anticipated by the opening of this restaurant. Emergency services would struggle to support the elderly frail and disabled population on this estate if a permanent liquor licence was allowed with additional late hours on occasions.

The resultant has only three parking bays and with Colham mill road already jammed with parked cars, there is nowhere for any customers to legally park.

Residents of the GCE already suffer from excess noise at anti social hours due to network rail site and activity taking place outside agreed hours.

To add to this further noise situation would be a breach of our human rights as we should be allowed to live our lives with some peace?

Crime has been an issue at the coffee shop which is now the mandala restaurant and bar. An Albanian owned cafe where residents have seen drug use late at night at tables at the back of the restaurant.

A car full of 'thugs' drove into the cafe in 2017 instigating a fight and also damage removed quickly. Local police officer informed locals that it was an elderly resident struggling with a three point turn causing residents to consider that WD community police were in receipt of back handers! Local males admitting to using sex

workers at the cafe with several sex workers being seen outside the restaurant since it has re opened.

Companies house recent application and social media pages of new directors do nothing but legitimise our concerns that this is an ongoing criminal enterprise.

Yours Sincerely

Appendix 6J

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3):

Your Name	GILL ANSTISS
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises:

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4):

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick;	why would anyone consider allowing a late licence for an establishment at the end of a residential estate! Mandala has no parking. West Drayton is already the dumping ground for all people being driven out of London. We have the highest crime rate, you see drugs being sold on the streets. We have a mosque with no license that has a prayer meeting each Friday lunchtime. You cant get into or out of our estate at any time of day or night. when are the children going to be allowed to sleep
<input type="checkbox"/> Prevention of Crime/Disorder	
<input checked="" type="checkbox"/> Prevention of Public Nuisance	
<input checked="" type="checkbox"/> Protection of Children From Harm	
<input checked="" type="checkbox"/> Public Safety	

The outcome you are seeking from the Licensing Authority (See note 6):

This was originally a quiet cafe. Now they want to have it licensed as a nightclub. It will be chaos. Please refuse this late licence.

Signed:

[REDACTED]

Date: 10/12/2024

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	JAMES SNOWDON
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>Expected congestion of Colham Mill Road due to parking by patrons, impeding vehicle movements into and out of the estate and interfering with the safety of traffic entering or leaving the High Street/Station Road.</p> <p>Additional nuisance caused by operations beyond 11pm.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Signed: [REDACTED]

Date: 16/12/24

Representation Form from Interested Parties*(Please read notes on reverse before completing)***Your details (See notes 2 & 3);**

Your Name	Janet Woeginger
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden City Estate Resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant
Address of the premises you are making a representation about	Colham Mill Road, West Drayton.

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>Prevention of Crime / Disorder – Large groups will be encouraged to meet on the premises leading to disorder with the only access and exit point of the Garden City Estate potentially becoming blocked for residents and Emergency Services to enter/exit the Estate.</p> <p>Prevention of Public Nuisance – noise and nuisance into the early hours of the morning leading to unsociable behaviour and disruption for residents regarding normal sleeping patterns.</p> <p>Protection of Children from Harm – Normal sleeping routines could be disturbed with those that visit the restaurant leaving and arriving at all hours of the evening / night and early morning.</p> <p>Public Safety – This is the only entrance/exit to the Garden City Estate, which holds 440 + residential dwelling and approx.. 1000 residents. It is a well-known “pinch point” for both entering and exiting the Garden City Estate and needs to be kept clear at all times so both residents and the Emergency Services are not hindered or blocked from their homes. The pavements are single file at this point and any cars parked on them block the use of the pavements completely. Mandala only has three car parking spaces which is insufficient for such a large complex and this is not enough to ensure the public are able to walk or drive safely in this area. Disabled carts and Pushchairs are not able to use the pavement if when the three parking spaces are used as most cars overhang the parking space onto the pavement due to their size. Delivery and works lorries to Mandala automatically block the road due to their size and no access can be gained to or from the Estate when deliveries / works are taking place. There is a pedestrian crossing at the top of Colham Mill Road and the delivery / works vehicles block sight access at the crossing when they are parked up outside the restaurant. The road / crossing will become unsafe for</p>

	<p>pedestrians. Residents and the Emergency Services may find themselves in unsafe situations that could lead to harm for residents. I understand the applicant says they will also use the small alley across the road for more parking but this is "hear say" only and as far as I am aware it is an access road for the shops and those that live above the shops, so again we have further blocked access to peoples homes and businesses with no access should the Emergency Services need to enter this area. Using this area would also cause excess noise and disruption in the night / early hours of the morning due to vehicle movements for the residents that live next to this area.</p> <p>The whole area is unsuitable for such a permanent, licensed development and endangers all of those that live or need access to the Garden City Estate and its residents.</p>
--	--

The outcome you are seeking from the Licensing Authority (See note 6);

To refuse the license and use of the building as a large, licensed premises. To ensure residents of the Garden City Estate are able to keep both themselves and their properties safe with full access to the Emergency Services should they be needed at all times.

Signed: **Date:**

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.

- d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Appendix 6M Representation Form from Interested Parties
 (Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident ✓

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge ✓
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE ✓

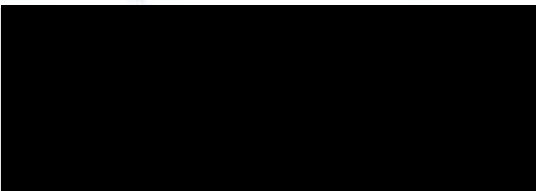
The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>This would be a complete disaster for GARDEN CITY residents, and local residents. People leaving the Restaurant, quite wily after much drinking - A lot would park round the estate and a lot would lounge on the estate and cause anxiety and worry.</p> <p><u>A COMPLETE NO NO NO</u></p>

The outcome you are seeking from the Licensing Authority (See note 6);

A <u>complete refusal of Application</u>
--

Signed: ..



Date: 11-12-24

Appendix 6N

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Mme Kamaljit Kaur
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Coinam Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p> <p><input checked="" type="checkbox"/> Parking - important</p>	<p>I move this Area 2004 with my Family. my whole life I spend here.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

- Please don't give us more probleme.

- We have enough crime in our Area already.

- Parking from this Area very important. It's very hard to get out from our estate to high street.

Signed: [REDACTED]

Date: 13/12/2021

Appendix 60

We strongly object to the Mandala Restaurant, at the entrance of Colham Mill Road, West Drayton. Having a licence, reasons stated below.

1. Health & Safety, too many plastic plant in the building, especially at the door way,

if the was a fire they would melt on people.
2. The up stairs room for smoking Shisha pipes has a glass door the opens on to a plastic/glass roof, no stairs. Does this room have ventilation?
3. Parked cars on the pavement are a danger as you have to go into the road to get past.
4. Cars block the road entrance when visiting this restaurant.
5. There are 4rain water down pipes coming from the roof on to the public foot path, when it rains it streams across the path, when there was ice overnight I slipped the ice into the road, luckily not into a car.
6. The proposed licensing hours are unreasonable. Re: noise and too many cars.

During the day as well.

Please consider this license for refusal.

Regards

Margaret & Alan Atkinson, 

Sent from [Outlook for iOS](#)

Appendix 6P

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	MINE BANCA
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

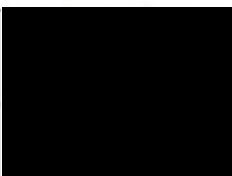
Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>THIS ROAD HAS SINGLE ACCESS IN & OUT SO THEREFORE WITH CONGESTION CAUSED BY MANDALA & THE MOSQUE OPPOSITE THE ROAD COULD BE BLOCKED AT ANY POINT STOPPING EMERGENCY SERVICES GETTING THROUGH.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Signed:



Date:

18/12/24

Appendix 6Q

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	PRASANNA PC POTHAKAMURI
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<i>Please tick;</i>	
<input checked="" type="checkbox"/> Prevention of Crime/Disorder	→ INCREASE ADULTS AT LATE NIGHTS COULD INCREASE THE CRIME AND NOISE
<input checked="" type="checkbox"/> Prevention of Public Nuisance	→ NOISE AND DISRUPTION COULD BE INCREASED. THIS GOING TO MORE DURING WEEKENDS.
<input checked="" type="checkbox"/> Protection of Children From Harm	→ DANGER TO LOCAL RESIDENTS USING BOTH THE ROADS AND PAVEMENTS. IT IS VERY MUCH CLOSE TO THE COLHAM MILL ROAD ENTRANCE
<input checked="" type="checkbox"/> Public Safety	→ ACCESS TO EMERGENCY SERVICES AND RESIDENTIAL SUPPORT SERVICES COULD BE SEVERELY COMPROMISED. AN INCREASED TRAFFIC AND PARKING IS LIKELY TO CAUSE MAJOR DISRUPTION AND DANGER LOCAL RESIDENTS

The outcome you are seeking from the Licensing Authority (See note 6);

REJECT THE APPLICATION

Signed [REDACTED]

Date: 15.12.2024

Appendix 6R

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Rachel Rule
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

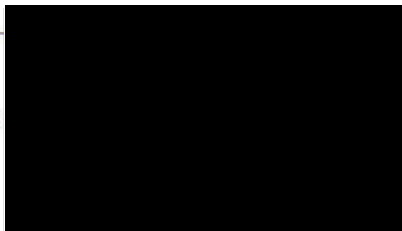
The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>I reside and work on the estate. Public safety is already compromised on Colham Mill Rd when the Mosque is being used as there is very little parking resulting in cars parked on yellow lines + the High Street is always busy with parked cars, heavy traffic + skip lorries. Late night licensing would increase these problems + cause unnecessary noise for residents. Hutton Grove has a car park for social service staff + would need wardens to control in order for staff to park.</p>

The outcome you are seeking from the Licensing Authority (See note 6); + emergency vehicles

Reject the application

Signed:



Date:

18/12/24

Appendix 6S

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Sade Kur
Your residential address	[Redacted]
Your email address	[Redacted]
Your phone number	[Redacted]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

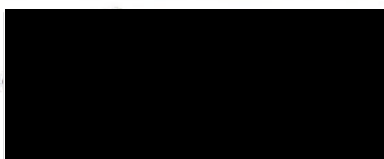
The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>I work locally and I am concerned about how the extension of licensing hours will negatively impact on local traffic & surrounding businesses + restriction of access along Colham Mill Road if there was an increase of people parking on the residents estate.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Not to extend the opening hours of the Mandala Venue

Signed:



Date:

18/12/24

Appendix 6T

Dear case officer,

I live at [REDACTED], and have raised concerned on multiple occasions on nuisance caused by the pub across the road over many years

I had been a resident of this street for nearly 2 decade. I chose this place as its residential street. The premises in question "Mandala" used to be a used car showroom which would shut down by 6 pm.

It has come to my attention that you intend to grant license for late hours of operations and on top also considering to grant them licence for sale of alcohol serving late hours.

[REDACTED]
Your intention to grant licence to sell alcohol serving late on a quite residential street will cause increased nuisance and will affect my work when I'm working from home in time zone which some times requires me to attend meetings as early as 5 am.

I see you intend to bring the nuisance closer to my home while I have complained about nuisance from other pub across the road. I must warn that if u give such permission I will be escalating this via legal channel, this street has been a quite residential street for centuries and ur proposal is unacceptable.

[REDACTED]
Kind Regards,
Salah Qureshi

[REDACTED]
Sent from my iPhone

Appendix 6U

Good Morning Jan

Please can you pass my concerns to the relevant department.

Fire Safety:

This is a Two storey building with what I can see, has only one Entrance/Exit. This is usually blocked by a nearby vehicle which is parked over the pavement. The interior has been covered in Plastic and Silk artificial foliage, which is flammable. The restaurant is marketing itself as a Shisha Lounge, which is illegal to smoke indoors. They have no outdoor area so where will they smoking? Has a Fire risk assessment be done?

Car Parking:

Only Three parking spaces are available for customers, which overhang the pavement if the vehicles are too large. We already problems with people parking over the pavements & residents driveways, despite the single and double yellow lines. I have personally witnessed and stepped in to help Traffic Wardens who have taken abuse from people. This site is on top of a very busy and sometimes dangerous junction, it needs to be kept clear as this is the only access on and off the Garden City Estate.

Anti- Social Noise:

Colham Mill Road is a residential road, this site is within spitting distance of houses. Residents will have to endure noise from customers coming and going at all hours - car doors slamming, vehicle engines, shouting, and loud music from the venue itself.

Crime: This site was previously a cafe which was crime hotspot for Drug Dealing, the Police were aware of this. Immigration also did a sweep of this place. Are the previous owners of the Cafe involved with Mandala? What are they going to do if this starts again?

Kind Regards
Sarah Woodney



Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	SATYANARAYANA RAO POTHAKAMURU
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<i>Please tick;</i>	
<input checked="" type="checkbox"/> Prevention of Crime/Disorder	→ DUE TO INCREASED HRS FOR ALCOHOL, CRIME COULD INCREASE.
<input checked="" type="checkbox"/> Prevention of Public Nuisance	DUE NOISE AND DISRUPTION. IT WILL INCREASE FURTHER DURING WEEKENDS, ENTRANCE/EXIT TO 440 THIS IS THE ONLY WAY.
<input checked="" type="checkbox"/> Protection of Children From Harm	DANGER TO LOCAL RESIDENTS USING BOTH THE ROADS AND PAVEMENTS, VERY MUCH CLOSE TO THE ENTRANCE OF COLHAM MILL ROAD
<input checked="" type="checkbox"/> Public Safety	ACCESS TO EMERGENCY SERVICES AND RESIDENTIAL SUPPORT SERVICES COULD BE SEVERELY COMPROMISED, AN INCREASED TRAFFIC AND PARKING IS LIKELY TO CAUSE MAJOR DISRUPTION AND DANGER TO LOCAL RESIDENTS

The outcome you are seeking from the Licensing Authority (See note 6);

REJECT THE APPLICATION

Signed: [REDACTED] Date: 13-12-2024

Appendix 6W

Sylvia Taylor

[REDACTED]

[REDACTED]

Elderly and vulnerable

Prevention of Crime

Since urbanisation of this Ward there has been an increase in anti-social behaviour, bikes, electric scooters being ridden on pavements, drug trafficking observed and recorded by Police involving young people hanging about the Garden city estate, due no doubt to the lack of adequate social support, policing or community cohesion.

The development of the Elizabeth Line has provided easy and fast access to and from inner London hot spots' for illicit trades ie drugs, prostitution

Public Nuisance

The potential for noise and disruption is clearly seen by its location at the junction of a busy main road and a small entrance to a 100 year old estate of residential houses.

Vulnerable adults and children

The Mandala is located at the entrance of a long established residential area which houses not only families but also has up to four sheltered accommodation for vulnerable adults and the elderly. One of the facilities in Hatton Grove is approximately only 200 yards from the Mandala, sheltered accommodation at Weirside is a similar distance.. As an 80 year old who use both buses and trains and has to walk past licenced premises of what looks like a strip club, in the evenings as early as 7pm especially during the darker winter months, is both intimidating and frightening if noisy, clients of the facility who may well be under the influence of too much drink and drugs congregate outside and spill on to the comparatively narrow pavement. There is potential for mugging and or verbal abuse.

Public Safety and Access .

I have had to walk in the road on numerous occasions during the protracted building work due to the parking half on and half off the pavements by delivery , service and private vehicles.. This is a particular hazard as cars enter and leave the narrow entrance to Colham Mill road and are often backed up as even at the present time, the volume of cars causes congestion This will be more than doubled when clients of the Mandala search for parking in the relatively narrow streets of the estate. We already have parking restrictions for residents.

I am fearful of the proposed establishment seriously affecting access to essential Public Service vehicles such as ambulances, fire engines, Doctors and Health Care visitors and Environmental personnel (the estate has two significant rivers on two sides which cannot be accessed by road other than through the Estate)

Proposed Late Opening

I believe this will make the establishment a Mecca for late drinkers, as it will be open later than any local pubs in West Drayton, Iver or Cowley to say nothing of the ease of access by rail from Hayes and Slough .I see this as detrimental too to the local pubs who generally keep quiet houses within the rules of their licence.

Proposed facility as a Restaurant

Looking at the plans I do not believe that it is capable of providing a restaurant facility having only a small bar/counter on the ground floor which could serve at best cold snacks eg crisps etc. Also the Garden area so described is no more than a small yard in which detritus from the restaurant is left pending collection by the Waste operatives.

Parking

This has clearly not been considered seriously as the four parking spaces have been, during this temporary licence period been occupied by 2 Mercedes and another large car which have parked in such a way to prevent a third car to be parked. I was unhappy to take a photograph because of the presence of large individuals in the building. Parking enforcement Officers will be well aware of the lack of space for cars from the estate which is controlled by Council regulated Residential Parking permits but is ignored leading to Parking fines being imposed. This is occurring before the Mandala is open on a daily basis.

Safety issues for Pedestrians.

I have observed those pushing buggies have often had to use the road as the pavement is half blocked by delivery , services or private vehicles gaining access to Mandala.

.

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Thomas Aurnhammer
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Private Individual

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant, Carter House
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>The proposed extended licensing hours for Mandala Restaurant represent a threat to the residential character of the neighbourhood, introducing drunk behaviour and disruption to the neighbourly peace in the area. In addition, parking is very limited and will cause disruption to the local traffic flow, as well as obstructing existing off-road parking. I object strongly to the licensing hours proposed, as they go beyond normal pub hours (which we already have for the Railway Arms).</p>

The outcome you are seeking from the Licensing Authority (See note 6);

<p>Rejection of the application for extended licensing hours to serve alcohol.</p>

Signed: [REDACTED] Date: ...11. Dec. 2024.....

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Appendix 6Y

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	MRS. TIRATH SINGH
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p> <p><u>Note</u> →</p>	<p><u>Parking is main issue.</u></p> <p>→ I move Garden city estate 2004. it was very quite Peacefull Area.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Yes, Please let us know, it is very important issue for Garden City Estate Resident.

Signed: [REDACTED]

Date: 13/12/2024

Appendix 6Z

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Trupti Trivedy
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB77AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>**PARKING: **</p> <ul style="list-style-type: none"> - The restaurant has very limited parking spaces, which may obstruct the only entry and exit road. - In case of an emergency, such as a fire or medical issue, this narrow and single-access road could create critical situations. <p>**LATE NIGHT OPENING: **</p> <ul style="list-style-type: none"> - The restaurant's decision to operate late into the night, particularly during holidays, raises serious concerns. This could disrupt the privacy and well-being of nearby residents, potentially leading to significant health issues. - Extended hours during holidays may also contribute to increased criminal activity and disorder in the area, a pressing concern that needs immediate attention. <p>**SAFETY: **</p> <ul style="list-style-type: none"> - There are significant safety concerns for our neighbourhood. Who will ensure the security and safety of the community? This situation is likely to increase the burden on local law enforcement. - Additionally, a shisha bar is set to open on the premises, posing health risks to customers and potentially increasing pollution, which could heighten health issues, including cancer, in the community. - The government should prioritise the establishment of more sports and community centres where people of all ages can engage and contribute to the well-being of the community.

The outcome you are seeking from the Licensing Authority (See note 6);

Either the restaurant should be closed, or it should be converted into a coffee shop which can be open till 8 pm

Signed: [REDACTED] **Date:**13/12/2024.....

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

The Licensing Officer

**Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Appendix 6AA

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	MR. RAJNISH TYAGI & MRS RUCHI TYAGI
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>We are living in garden city estate for nearly 15 yrs and we have not witnessed as much as chaotic situation as near 'Mandala' restaurant as we face now a days. The public road is full of traffic during evenings / weekends as there is no public parking. Moreover, mosque visitors are blocking roads all the time.</p> <p>For Garden city estate, we have only one entry / exit route which is Colham Mill Road.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Reject the application to licence 'Mandala'.

Signed

[REDACTED SIGNATURE]

Date: 12/12/2024

Appendix 6AB

From: [REDACTED]
Subject: Representation form from interested parties
Date: 18 December 2024 09:55:29

You don't often get email from [REDACTED]. [Learn why this is important](#)

Your details

Name: Zaid Alsafi

Residential Address: [REDACTED]
[REDACTED]

Body Represented: Garden City Estate Resident

About the Premises

Name of Premises: Mandala Restaurant and Lounge

Address of Premises: Carter House, Colham Mill Road, West Drayton, UB7 7AE

Licensing Objectives

• Prevention of Public Nuisance

The venue has only **three designated parking spaces**, which is entirely inadequate. As a result, customers park inappropriately near residential buildings, blocking driveways and causing significant congestion. This is before the complex has even formally opened. This issue has escalated to create obstructions for **ambulances** that make daily trips to the nearby **care home less than 100 meters away**. Delays to emergency vehicles pose a severe risk to the safety of vulnerable individuals.

Additionally, the noise from patrons, vehicles, and deliveries during late hours—particularly during the proposed extension to **2 AM**—will have a severe impact on residents' quality of life. The area has a large elderly and frail population, including those in the nearby care home, whose health and well-being depend on peace and quiet. Late-night disturbances are unacceptable in this family-oriented residential area.

• Public Safety

The single entrance/exit at Colham Mill Road and Station Road is already heavily congested and dangerous for both drivers and pedestrians. The increase in traffic due to extended operating hours will only exacerbate this issue, making it unsafe, particularly for children, elderly residents, and emergency vehicles.

The Outcome You Are Seeking from the Licensing Authority:

I respectfully request that the Licensing Authority **reject Mandala's application** for extended operating hours. The proposal is incompatible with the residential character of the area, jeopardizes public safety, and will create significant noise disruption for a vulnerable population.

You're sincerely,

Dr Zaid Alsafi

Zaid Alsafi

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Julie [redacted]
Your residential address	[redacted]
Your email address	[redacted]
Your phone number	[redacted]
The name of the body or organisation you represent	[redacted]

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick;	
<input checked="" type="checkbox"/> Prevention of Crime/Disorder	I feel this will bring more H+S issues as there is only one way in and out of the estate and there is only 4 parking spaces and as previous opens the path on double yellow lines and on the pavement also many it had go emergency services also it a junction is chelly and dangerous at the bot of trees without the extra constabulary also this is a retail area and to enter area now is not acceptable with the park also the fact that there is a mosque oppost, place of worship this venue is very offence to those who are praying.
<input checked="" type="checkbox"/> Prevention of Public Nuisance	
<input type="checkbox"/> Protection of Children From Harm	
<input checked="" type="checkbox"/> Public Safety	

The outcome you are seeking from the Licensing Authority (See note 6);

to reject the application as this is not the right place for this venue
Also try have

Signed: [redacted]

Date: 27/12/24

Appendix 6AD

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3): DONNA WHITE

Your Name	[REDACTED]
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden City

About the premises:

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick: <input checked="" type="checkbox"/> Prevention of Crime/Disorder <input checked="" type="checkbox"/> Prevention of Public Nuisance <input checked="" type="checkbox"/> Protection of Children From Harm <input checked="" type="checkbox"/> Public Safety	This is a Housing Estate with one way in and out. I want this licence rejected as it will cause Traffic, Parking Issues, Anti-Social Behaviour.

The outcome you are seeking from the Licensing Authority (See note 6);

Rejected.

Signed: [REDACTED] Date: 28/12/2021

Appendix 6AE

[REDACTED]
Sent: 19 December 2024 1:51 PM

To: licensing <licensing@hillingdon.gov.uk>

Subject: Objection to license Mandala restaurant

[REDACTED]
[REDACTED]

As a garden city resident I would like to object to the license application from Mandala Restaurant and Lounge in Colham Mill Road for the following reasons:

Congestion already occurs at the junction of Station Road and Colham Mill Road as this is the only entry and exit to the Garden City estate.

Vehicles already park on double yellow lines on this section of the road during Friday prayers.

There are only three parking bays for use by The Mandala lounge.

Families live in the housing less than 15 metres from the Mandala and this would have a massive noise implication on them. The inconvenience of traffic and concerns about emergency vehicles gaining access to the 400 dwellings on the Garden City.

There are sheltered housing, community mental health homes in the area who regularly have ambulance vehicles attending.

I have concerns over light pollution as from the West Drayton train platform the lights are illuminated extremely brightly.

Please take into consideration my representations.

Regards

Kim & Russell Widginton
[REDACTED]
[REDACTED]

Representation Form from Interested Parties
 (Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	LOUIS PINTO
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>*PUBLIC SAFETY ON THE OUTSIDE OF THE PREMISES.</p> <p>CARS ARE PARKED ON THE PAVEMENT + DOUBLE YELLOW LINES</p> <p>THIS CAUSES OBSTRUCTIONS TO PEDEST PEDESTRIAN + CARS ALIKE.</p> <p>* ACCESS INTO + OUT OF THE ESTATE .</p> <p>* EXTENDED LICENSING HOURS</p>

The outcome you are seeking from the Licensing Authority (See note 6);

HEALTH + SAFETY MUST BE PRIORITY.

Signed: [REDACTED] Date: 18/12/24

Appendix 6AG - 2 Photo's



